CASE STUDY

Aligning with strategic priorities: Saint Francis' digital roadmap enables enterprise transformation

The vision

With its new enterprise strategic plan, Saint Francis Health System in Oklahoma sought to better align digital and IT investments with enterprise priorities to ensure technology serves as a strategic enabler of its long-term goals. What began as an IT plan refresh became a three-year strategic roadmap that repositioned technology as a driver of digital transformation and innovation.

Co-creating the solution

Saint Francis partnered with Chartis to align technology investments with enterprise priorities through a unified strategic digital and IT roadmap. The team assessed technology maturity, aligned executive stakeholders, and developed business cases for priority investments across AI, revenue cycle, and clinical and core technologies. Governance and prioritization processes established a clear path for implementing the roadmap and guiding future investment decisions.

Believe in better

The work repositioned technology as a strategic enabler of enterprise priorities rather than a standalone function. The resulting roadmap created alignment across enterprise leaders and gave Saint Francis a clear framework for governance, investment decisions, and scaling high-value digital and AI initiatives.

UP TO

$120M

(project opportunity 3x)

~100K hours

Automation potential

$3M

Projected savings through portfolio optimization

Building to better

To develop a value-driven approach to assess AI and innovation opportunities, the health system learned it must:

- Shift from AI pilots to scaling high-value innovation
- Align technology investments with enterprise priorities
- Build business cases to demonstrate value

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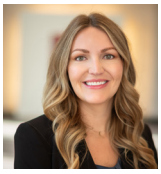
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CHARTIS

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