

NEWS RELEASE

The Chartis Group, Humana Partner to Advance Health Equity and Belonging Through Cultural Humility and Implicit Bias Training

Chartis to lead cultural humility and implicit bias training for Conviva, Humana's network of primary care providers in South Florida.

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<https://www.chartis.com/about/news/chartis-group-humana-partner-advance-health-equity-and-belonging-through-cultural>

Chartis Just Health Collective, a division of Chartis, a leading healthcare advisory and analytics firm, announced that they have partnered with Humana Inc. (NYSE: HUM) to lead cultural humility and implicit bias training for Conviva, Humana's network of primary care providers in South Florida. The program will focus on behavior change in the clinical environment to accelerate health equity and improve the delivery and humanity of care.

"Humana's efforts to accelerate health equity demonstrates that despite traditional dynamics between payer and provider, aligning on health equity is a universal goal that must span the entire healthcare ecosystem," said Duane Reynolds, President of Chartis Just Health Collective. "This partnership will help clinicians unearth blind spots, and with that insight and awareness we'll provide participants with strategies to mitigate bias and create more equitable care for members within Humana's network."

The pilot launched in August, with training programs this fall which will help providers define and understand cultural humility and implicit bias and how both relate to health equity and belonging. Providers will learn skills to recognize and mitigate bias, address power dynamics, and create institutional accountability. The training will be designed, curated, and led by Dr. Portia Newman, Chartis Just Health Collective's Associate Vice President of Education and Engagement.

"Clinician-specific training on cultural humility and implicit bias with an orientation around the patient's experience is one of many steps to deliver on whole person care and embed a health equity lens into Humana products, services and partnerships," said Dr. Nwando Olayiwola, Chief Health Equity Officer and

Senior Vice President, Humana Inc. “This partnership with Chartis is truly exciting and, to my knowledge, one of the first outcomes-focused cultural humility pilots by a health plan.”

About Humana

Humana Inc. is committed to helping our millions of medical and specialty members achieve their best health. Our successful history in care delivery and health plan administration is helping us create a new kind of integrated care with the power to improve health and well-being and lower costs. Our efforts are leading to a better quality of life for people with Medicare, families, individuals, military service personnel, and communities at large.

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