

WEBINAR

Transforming healthcare on Chicago's South Side: Bringing the power of collective action to address long-standing health disparities

Chartis CxO Insights in Partnership with HIMSS

| JUN 14, 2022

<https://www.chartis.com/insights/transforming-healthcare-chicagos-south-side>

The American healthcare system struggles to ensure timely and equitable access for all patients. But new models, many enabled by state funding, are emerging with the potential to transform healthcare delivery in historically underserved communities. An opportunity arose to address these systemic challenges when the Illinois legislature authorized more than \$450 million to fund transformative efforts targeting the state's most underserved communities. 13 South Side provider organizations, including federally qualified health centers (FQHCs), safety net hospitals, and health systems, formed an unprecedented coalition to fundamentally advance access and health outcomes for South Side residents.

The coalition's Healthy Community Model focuses on dramatically improving access and outcomes by addressing critical primary care shortages, targeting chronic disease and behavioral health needs, improving coordinated delivery of clinical and social services, and enhancing connectivity and communication across patients, providers, and community partners.

In this CxO Insights event, we explored how this broad-based coalition—catalyzed by state funding—combined innovative care model design with digital overlays to create change in its community. We discussed how primary care, community-based specialty care, community health workers, and digital tools can be combined into a powerful and sustainable engine for improving outcomes and health through more equitable access to care.

View the replay below to hear from coalition leaders on some of the lessons learned and obstacles to standing up a multi-party coalition of community organizations and healthcare providers.

Our services

STRATEGIC TRANSFORMATION

PERFORMANCE TRANSFORMATION

DIGITAL & TECHNOLOGY TRANSFORMATION

CHARTIS CENTERS FOR AI & STRATEGIC INTELLIGENCE

PAYER TRANSFORMATION

STRATEGIC COMMUNICATIONS & CHANGE MANAGEMENT



Nathan Hall

Senior Partner