

DATA & ANALYSIS

The race toward digital transformation: 2022 health system survey

2022 Digital Transformation Survey, Part 1

| **MAR 15, 2022**

<https://www.chartis.com/insights/2022-digital-transformation-survey-part-1>

The race toward digital transformation has accelerated in the context of the pandemic, as our survey of health system executives shows. Many hospitals and health systems highlight their progress with recent plans or investments in digital technologies intended to maintain remote contact with their patients.

But most provider organizations are still behind the pace that patients expect when it comes to reaching the necessary implementation milestones. Meanwhile, disruptors in the industry are meeting consumers' expectations for digital transformation and have quickly moved up as primary rivals alongside traditional peer organizations.

"Health systems must shift from planning to execution against their digital transformation strategies—which requires enterprise coordination across leadership and an unwavering focus on implementing digital offerings that are aligned to what consumers are demanding from their care experiences."

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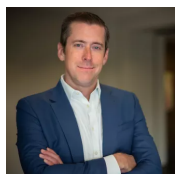
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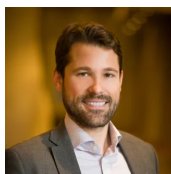
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